About the Exam

The CompTIA Server+ certification is an international vendor-neutral credential. The CompTIA Server+ SK0-004 exam is a validation of “foundation-level” server skills and knowledge, and is used by organizations and IT professionals around the globe.

This exam will certify that the successful candidate has the knowledge and skills required to:

• Build, maintain, troubleshoot, secure and support server hardware and software technologies, including virtualization
• Identify environmental issues
• Understand and comply with disaster recovery and general security procedures
• Be familiar with industry terminology and concepts
• Understand server roles and their interaction in a dynamic computing environment

EXAM DEVELOPMENT

CompTIA exams result from subject-matter expert workshops and industry-wide survey results regarding the skills and knowledge required of an entry-level IT professional.

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PLEASE NOTE

The lists of examples provided in bulleted format are not exhaustive lists. Other examples of technologies, processes or tasks pertaining to each objective may also be included on the exam although not listed or covered in this objectives document. CompTIA is constantly reviewing the content of our exams and updating test questions to be sure our exams are current and the security of the questions is protected. When necessary, we will publish updated exams based on existing exam objectives. Please know that all related exam preparation materials will still be valid.
TEST DETAILS

Exam code: SK0-004
Number of questions: 100
Length of test: 90 minutes
Type of questions: Multiple choice
Recommended experience: CompTIA A+ or 18–24 months of IT experience
Languages: English, Chinese, Japanese
Passing score: 750 (on a scale of 100–900)

EXAM OBJECTIVES (DOMAINS)

The table below lists the domains measured by this examination and the extent to which they are represented:

<table>
<thead>
<tr>
<th>DOMAIN</th>
<th>PERCENTAGE OF EXAMINATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0 Server Architecture</td>
<td>12%</td>
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<tr>
<td>2.0 Server Administration</td>
<td>24%</td>
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<tr>
<td>3.0 Storage</td>
<td>12%</td>
</tr>
<tr>
<td>4.0 Security</td>
<td>13%</td>
</tr>
<tr>
<td>5.0 Networking</td>
<td>10%</td>
</tr>
<tr>
<td>6.0 Disaster Recovery</td>
<td>9%</td>
</tr>
<tr>
<td>7.0 Troubleshooting</td>
<td>20%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
</tr>
</tbody>
</table>
1.0 Server Architecture

1.1 Explain the purpose and function of server form factors.

- **Rack mount**
  - Dimensions
  - 1U, 2U, 4U
  - Cable management arms
  - Rail kits

- **Tower**
  - Network modules/switches
  - Management modules
  - Blade server

- **Blade technology**
  - Blade enclosure
  - Backplane/midplane
  - Power supply sockets

1.2 Given a scenario, install, configure and maintain server components.

- **CPU**
  - Multiprocessor vs. multicore
  - Socket type
  - Cache levels: L1, L2, L3
  - Speeds
    - Core
    - Bus
    - Multiplier
  - CPU stepping
  - Architecture
    - x86
    - x64
    - ARM

- **RAM**
  - ECC vs. non-ECC
  - DDR2, DDR3
  - Number of pins
  - Static vs. dynamic
  - Module placement
  - CAS latency
  - Timing
  - Memory pairing
  - **Bus types, bus channels and expansion slots**
    - Height differences and bit rate differences

- **NICs**
- **Hard drives**
- **Riser cards**
- **RAID controllers**
- **BIOS/UEFI**
  - CMOS battery
- **Firmware**
- **USB interface/port**
- **Hotswap vs. non-hotswap components**

1.3 Compare and contrast power and cooling components.

- **Power**
  - Voltage
    - 110v vs. 220v vs. -48v
    - 208v vs. 440v/460v/480v
  - Wattage
  - Consumption
  - Redundancy

- **Cooling**
  - Airflow
  - Thermal dissipation
  - Baffles/shrouds
  - Fans
  - Liquid cooling
2.0 Server Administration

2.1 Install and configure server operating systems.

- Determine server role/purpose
- Update firmware
- BIOS/UEFI configuration
  - Boot order
- Disk preparation
  - RAID setup
  - Partitioning
  - Formatting
  - File system type
    - Ext2, 3, 4
    - NTFS
    - FAT32
    - ReiserFS
    - UFS
    - VMFS
    - ZFS
    - Swap
- Configure host name
- Local account setup
- Connect to network
- Join domain/directory
- Address security concerns
  - Patching
  - OS hardening
- Compliance to company procedures/standards
- Enable services
- Install features/roles/applications/drivers
- Performance baseline
  - Server optimization
  - Swap or pagefile optimization
- Unattended/remote installations
  - Deploying images and cloning
  - Scripted installs
    - PXE boot
    - TFTP

2.2 Compare and contrast server roles and requirements for each.

- Web server
- Application server
- Directory server
- Database server
- File server
- Print server
- Messaging server
- Mail server
- Routing and remote access server
- Network services server
  - DHCP
  - DNS/WINS
  - NTP

2.3 Given a scenario, use access and control methods to administer a server.

- Local hardware administration
  - KVM
  - Serial
  - Virtual administration console
- Network-based hardware administration
  - KVM over IP
  - ILO
  - iDRAC
- Network-based operating system administration
  - RDP
  - SSH
  - VNC
  - Command line/shell
2.0 Server Administration

2.4 Given a scenario, perform proper server maintenance techniques.

- **Change management**
  - Patch management
    - Operating system updates
    - Application updates
    - Security software updates
    - Firmware updates
    - Device drivers updates
    - Compatibility lists
      - Operating systems
      - Hardware
      - Applications
    - Testing and validation

- **Performance monitoring**
  - CPU utilization
  - Memory utilization
  - Network utilization
  - Disk utilization
    - Disk IOPS
    - Storage capacity
    - Comparison against performance baseline
  - Processes and services monitoring
  - Log monitoring

- **Outages and service level agreements**
  - Scheduled downtime
  - Unscheduled downtime
  - Impact analysis
  - Client notification
  - MTTR

- **Asset management**
  - Licensing
  - Labeling
  - Warranty
  - Life-cycle management
    - Procurement
    - Usage
    - End of life
    - Disposal/recycling

- **Documentation**
  - Service manuals
  - Network diagrams
  - Architecture diagrams

- **Hardware maintenance**
  - Check system health indicators
    - LEDs
    - Error codes
    - Beep codes
    - LCD messages
  - Replace failed components

- **Fault tolerance and high availability techniques**
  - Clustering
    - Active/active
    - Active/passive
  - Load balancing
    - Round robin
    - Heartbeat

- **Outages and service level agreements**
  - Scheduled downtime
  - Unscheduled downtime
  - Impact analysis
  - Client notification
  - MTTR

2.5 Explain the importance of asset management and documentation.

- **Asset management**
  - Licensing
  - Labeling
  - Warranty
  - Life-cycle management
    - Procurement
    - Usage
    - End of life
    - Disposal/recycling

- **Documentation**
  - Service manuals
  - Network diagrams
  - Architecture diagrams
  - Dataflow diagrams
  - Recovery documentation
  - Baseline documentation
  - Change management policies
  - Service level agreement
  - Server configuration
  - Secure storage of sensitive documentation

2.6 Explain the purpose and operation of virtualization components.

- **Hosts and guests**
- **Management interface for virtual machines**
- **Hypervisor**
  - Type I
  - Type II
  - Hybrid

- **Hardware compatibility list**
  - BIOS/UEFI compatibility and support
  - CPU compatibility support
  - AMD-V/Intel VT

- **Resource allocation between guest and host**
  - CPU
  - Storage

- **Memory**
- **Network connectivity**
  - Direct access (bridging) vs. NAT
  - Virtual NICs
  - Virtual switches
- **Video**
3.0 Storage

3.1 Given a scenario, install and deploy primary storage devices based on given specifications and interfaces.

- **Disk specifications**
  - RPM
  - Dimensions/form factor
  - Capacity
  - Bus width
  - IOPS

- **Seek time and latency**
- **Hotswap vs. non-hotswap components**
- **Interfaces**
  - SAS
  - SATA
  - SCSI

- **USB**
- **Fibre Channel**
- **Hard drive vs. SSD**

3.2 Given a scenario, configure RAID using best practices.

- **RAID levels and performance considerations**
  - 0
  - 1
  - 5
  - 6
  - 10

- **Software vs. hardware RAID**
- **Performance considerations**
- **Configuration specifications**
  - Capacity
  - Bus types
  - Drive RPM
- **Hotswap support and ramifications**

- **Hot spare vs. cold spare**
- **Array controller**
  - Memory
  - Battery backed cache
  - Redundant controller

3.3 Summarize hardware and features of various storage technologies.

- **DAS**
- **NAS**
  - CIFS/SMB
  - NFS
- **SAN**
  - ISCSI

- **FCoE**
- **Fibre Channel**
- **LUN and LUN masking**
- **HBAs and fabric switches**
- **JBOD**

- **Tape**
  - Drive
  - Libraries
  - Optical drive
  - Flash, compact flash and USB drive

3.4 Given a scenario, calculate appropriate storage capacity and plan for future growth.

- **Base10 vs. Base2 disk size calculation (1000 vs. 1024)**
- **Disk quotas**
- **Compression**

- **Capacity planning considerations**
  - Operating system growth
    - Patches
    - Service packs
    - Log files

- **Temporary directories**
- **Databases**
- **Application servers**
- **File servers**
- **Archival**
4.0 Security

4.1 Compare and contrast physical security methods and concepts.

- Multifactor authentication
  - Something you have
  - Something you know
  - Something you are

- Security concepts
  - Mantrap
  - RFID chip
  - ID card
  - Biometric
  - Keypad
  - Access list
  - Security guard
  - Security camera
  - Keys and locks
  - Cabinet
  - Rack mount
  - Server
  - Safe

4.2 Given a scenario, apply server hardening techniques.

- OS hardening
  - Stopping unneeded services/closing unneeded ports
  - Install only required software
  - Install latest operating system patches

- Application hardening
  - Install latest patches
  - Disabling unneeded services/roles/features

- Endpoint security
  - HIDS
  - Anti-malware

- Remediate security issues based on a vulnerability scan

- Hardware hardening
  - Disabling unneeded hardware and physical ports/devices
  - BIOS password
  - Disable WOL (Wake on LAN)
  - Set up boot order
  - Chassis locks/intrusion detection

4.3 Explain basic network security systems and protocols.

- Firewall
  - Network-based
  - Host-based

- Port security/802.1x/NAC

- Router access list

- NIDS

- Authentication protocols
  - LDAP
  - RADIUS
  - TACACS
  - TACACS+

- PKI
  - Private key
  - Public key
  - Certificate authority
  - SSL/TLS

- VPN

- IPSec

- VLAN

- Security zones
  - DMZ
  - Public and private
  - Intranet and extranet
Implement logical access control methods based on company policy.

- ACLs
  - Users
  - Groups
  - Roles
  - Resources
  - File system
- Network ACLs
- Peripheral devices
- Administrative rights
- Distribution lists
- Permissions
  - Read
  - Write/modify
  - Execute
  - Delete
  - Full control/superuser
  - File vs. share

Implement data security methods and secure storage disposal techniques.

- Storage encryption
  - File-level encryption
  - Disk encryption
  - Tape encryption
- Network ACLs
- File-based permissions
  - Permissions
    - Read
    - Write/modify
    - Execute
    - Delete
    - Full control/superuser
  - File vs. share
- Storage media
  - Soft wipe
  - File deletion
  - Hard wipe
  - Zero out all sectors
- Physical destruction
- Remote wipe

Given a scenario, implement proper environmental controls and techniques.

- Power concepts and best practices
  - UPS
    - Runtime vs. capacity
    - Automated graceful shutdown of attached devices
    - Periodic testing of batteries
    - Maximum load
    - Bypass procedures
    - Remote management
    - PDU
    - Connect redundant rack PDUs to separate circuits
- Capacity planning
- PDU ratings
- UPS ratings
- Total potential power draw
- Multiple circuits
- Connect redundant power supplies to separate PDUs
- Safety
  - ESD procedures
  - Fire suppression
  - Proper lifting techniques
  - Rack stability
- HVAC
  - Room and rack temperature and humidity
  - Monitoring and alert notifications
  - Air flow
    - Rack filler/baffle/blanking panels
    - Hot aisle and cold aisle
- Bypass procedures
- PDU
- Connect redundant rack PDUs to separate circuits
- UPS ratings
- Total potential power draw
- Multiple circuits
- Connect redundant power supplies to separate PDUs
- Safety
  - ESD procedures
  - Fire suppression
  - Proper lifting techniques
  - Rack stability
- HVAC
  - Room and rack temperature and humidity
  - Monitoring and alert notifications
  - Air flow
    - Rack filler/baffle/blanking panels
    - Hot aisle and cold aisle
5.0 Networking

5.1 Given a scenario, configure servers to use IP addressing and network infrastructure services.

- IPv4 vs. IPv6
- Default gateway
- CIDR notation and subnetting
- Public and private IP addressing
- Static IP assignment vs. DHCP
- DNS
  - FQDN
  - Default domain suffix/search domain
- WINS
- NetBIOS
- NAT/PAT
- MAC addresses
- Network interface card configuration
  - NIC teaming
  - Duplexing
  - Full
- Half
- Auto
- Speeds
  - 10/100/1000 Mbps
  - 10 Gbps

5.2 Compare and contrast various ports and protocols.

- TCP vs. UDP
- SNMP 161
- SMTP 25
- FTP 20/21
- SFTP 22
- SSH 22
- SCP 22
- NTP 123
- HTTP 80
- HTTPS 443
- TELNET 23
- IMAP 143
- POP3 110
- RDP 3389
- FTPS 989/990
- LDAP 389/3268
- DNS 53
- DHCP 67/68

5.3 Given a scenario, install cables and implement proper cable management procedures.

- Copper
  - Patch cables
    - Crossover
    - Straight through
    - Rollover
- Fiber
  - Single mode
  - Multimode
- Connectors
  - ST
  - LC
  - BNC
  - SC
  - SFP
  - RJ-45
  - RJ-11
- Cable placement and routing
  - Cable channels
  - Cable management trays
  - Vertical
  - Horizontal
  - Labeling
  - Bend radius
  - Plenum cables
  - Cable ties

CompTIA Server+ Certification Exam Objectives Version 3.0 (Exam Number: SK0-004)
6.0 Disaster Recovery

6.1 Explain the importance of disaster recovery principles.

- Site types
  - Hot site
  - Cold site
  - Warm site

- Replication methods
  - Disk-to-disk
  - Server-to-server
  - Site-to-site

- Continuity of operations
  - Disaster recovery plan
  - Business continuity plan
  - Business impact analysis
    - Who is affected
    - What is affected
    - Severity of impact

6.2 Given a scenario, implement appropriate backup techniques.

- Methodology
  - Full/normal
  - Copy
  - Incremental
  - Differential
  - Snapshot
  - Selective
  - Bare metal
  - Open file
  - Data vs. OS restore

- Backup media
  - Linear access
    - Tape
    - Random access
    - Disk
    - Removable media
    - Optical media

- Media and restore best practices
  - Labeling
  - Integrity verification

- Test restorability
- Tape rotation and retention

- Media storage location
  - Offsite
  - Onsite
  - Security considerations
  - Environmental considerations
7.0 Troubleshooting

7.1 Explain troubleshooting theory and methodologies.

- Identify the problem and determine the scope
  - Question users/stakeholders and identify changes to the server/environment
  - Collect additional documentation/logs
  - If possible, replicate the problem as appropriate
  - If possible, perform backups before making changes
- Establish a theory of probable cause (question the obvious)
  - Determine whether there is a common element of symptom causing multiple problems
- Test the theory to determine cause
  - Once theory is confirmed, determine next steps to resolve problem
  - If theory is not confirmed, establish new theory or escalate
- Establish a plan of action to resolve the problem and notify impacted users
- Implement the solution or escalate as appropriate
  - Make one change at a time and test/confirm the change has resolved the problem
  - If the problem is not resolved, reverse the change if appropriate and implement new change
- Verify full system functionality and if applicable implement preventive measures
- Perform a root cause analysis
- Document findings, actions and outcomes throughout the process

7.2 Given a scenario, effectively troubleshoot hardware problems, selecting the appropriate tools and methods.

- Common problems
  - Failed POST
  - Overheating
  - Memory failure
  - Onboard component failure
  - Processor failure
  - Incorrect boot sequence
  - Expansion card failure
  - Operating system not found
  - Drive failure
  - Power supply failure
  - I/O failure
- Causes of common problems
  - Third-party components or incompatible components
  - Incompatible or incorrect BIOS
  - Cooling failure
  - Mismatched components
  - Backplane failure
- Environmental issues
  - Dust
  - Humidity
  - Temperature
  - Power surge/failure
- Hardware tools
  - Power supply tester (multimeter)
  - Hardware diagnostics
  - Compressed air
  - ESD equipment
Given a scenario, effectively troubleshoot software problems, selecting the appropriate tools and methods.

- **Common problems**
  - User unable to log on
  - User cannot access resources
  - Memory leak
  - BSOD/stop
  - OS boot failure
  - Driver issues
  - Runaway process
  - Cannot mount drive
  - Cannot write to system log
  - Slow OS performance

- **Cause of common problems**
  - Patch update failure
  - Service failure
  - Hangs no shut down
  - Users cannot print

- **Software tools**
  - Patch update tools
  - Print server drivers/services
  - Print spooler

Given a scenario, effectively diagnose network problems, selecting the appropriate tools and methods.

- **Common problems**
  - Internet connectivity failure
  - Email failure
  - Resource unavailable
  - DHCP server misconfigured
  - Non-functional or unreachable
  - Destination host unreachable
  - Unknown host
  - Default gateway misconfigured
  - Failure of service provider
  - Cannot reach by host name/FQDN

- **Causes of common problems**
  - Improper IP configuration
  - VLAN configuration
  - Port security
  - Improper subnetworking
  - Component failure
  - Incorrect OS route tables
  - Bad cables
  - Firewall (misconfiguration, hardware failure, software failure)
  - Misconfigured NIC, routing/switch issues
  - DNS and/or DHCP failure
  - Misconfigured hosts file
  - IPv4 vs. IPv6 misconfigurations

- **Networking tools**
  - ping
  - tracert/traceroute
  - ipconfig/ifconfig
  - nslookup
  - net use/mount
  - route
  - nbtstat
  - netstat
7.5 Given a scenario, effectively troubleshoot storage problems, selecting the appropriate tools and methods.

- **Common problems**
  - Slow file access
  - OS not found
  - Data not available
  - Unsuccessful backup
  - Error lights
  - Unable to mount the device
  - Drive not available
  - Cannot access logical drive
  - Data corruption
  - Slow I/O performance
  - Restore failure
  - Cache failure
  - Multiple drive failure

- **Causes of common problems**
  - Media failure
  - Drive failure
  - Controller failure
  - HBA failure
  - Loose connectors
  - Cable problems
  - Misconfiguration
  - Improper termination
  - Corrupt boot sector
  - Corrupt file system table
  - Array rebuild
  - Improper disk partition
  - Bad sectors
  - Cache battery failure

- **Storage tools**
  - Partitioning tools
  - Disk management
  - RAID array management
  - Array management
  - System logs
  - Net use/mount command
  - Monitoring tools

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7.6 Given a scenario, effectively diagnose security issues, selecting the appropriate tools and methods.

- **Common problems**
  - File integrity issue
  - Privilege escalation
  - Applications will not load
  - Cannot access network file/shares
  - Unable to open files
  - Excessive access
  - Excessive memory utilization

- **Causes of common problems**
  - Open ports
  - Active services
  - Inactive services
  - Intrusion detection configurations
  - Anti-malware configurations
  - Local/group policies
  - Firewall rules
  - Misconfigured permissions
  - Virus infection
  - Rogue processes/services

- **Security tools**
  - Port scanners
  - Sniffers
  - Cipher
  - Checksums
  - Telnet client
  - Anti-malware
# CompTIA Server+ Acronyms

The following is a list of acronyms that appear on the CompTIA Server+ exam. Candidates are encouraged to review the complete list and attain a working knowledge of all listed acronyms as part of a comprehensive exam preparation program.

<table>
<thead>
<tr>
<th>ACRONYM</th>
<th>SPELLED OUT</th>
</tr>
</thead>
<tbody>
<tr>
<td>*nix</td>
<td>Unix/Linux/Solaris/OS X/BSD</td>
</tr>
<tr>
<td>ACL</td>
<td>Access Control List</td>
</tr>
<tr>
<td>AD</td>
<td>Active Directory</td>
</tr>
<tr>
<td>AES</td>
<td>Advanced Encryption Standard</td>
</tr>
<tr>
<td>AIT</td>
<td>Advanced Intelligent Tape</td>
</tr>
<tr>
<td>AGP</td>
<td>Accelerated Graphics Port</td>
</tr>
<tr>
<td>AMD-V</td>
<td>AMD Virtualization</td>
</tr>
<tr>
<td>ARM</td>
<td>Advanced RISC Machines</td>
</tr>
<tr>
<td>ARP</td>
<td>Address Resolution Protocol</td>
</tr>
<tr>
<td>ATS</td>
<td>Automatic Transfer Switch</td>
</tr>
<tr>
<td>AUP</td>
<td>Acceptable Use Policy</td>
</tr>
<tr>
<td>BBWC</td>
<td>Battery-Backed Write Cache</td>
</tr>
<tr>
<td>BCP</td>
<td>Business Continuity Plan</td>
</tr>
<tr>
<td>BIA</td>
<td>Business Impact Analysis</td>
</tr>
<tr>
<td>BIOS</td>
<td>Basic Input/Output System</td>
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<tr>
<td>BNC</td>
<td>Bayonet Neill-Concelman</td>
</tr>
<tr>
<td>BSOD</td>
<td>Blue Screen Of Death</td>
</tr>
<tr>
<td>CAC</td>
<td>Common Access Card</td>
</tr>
<tr>
<td>CAS</td>
<td>Column Address Strobe</td>
</tr>
<tr>
<td>CD-ROM</td>
<td>Compact Disk - Read Only Memory</td>
</tr>
<tr>
<td>CIDR</td>
<td>Classless Inter-Domain Routing</td>
</tr>
<tr>
<td>CIFS</td>
<td>Common Internet File System</td>
</tr>
<tr>
<td>CLI</td>
<td>Command Line Interpreter</td>
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<tr>
<td>CMOS</td>
<td>Complementary Metal Oxide Semiconductor</td>
</tr>
<tr>
<td>CPU</td>
<td>Central Processing Unit</td>
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<tr>
<td>CRU</td>
<td>Customer Replaceable Unit</td>
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<tr>
<td>CUPS</td>
<td>Common Unix Printing System</td>
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<td>DAS</td>
<td>Direct Attached Storage</td>
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<td>DC</td>
<td>Domain Controller</td>
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<td>DDoS</td>
<td>Distributed Denial of Service</td>
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<tr>
<td>DDR</td>
<td>Double Data Rate</td>
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<td>Double Data Rate3</td>
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<td>DHCP</td>
<td>Dynamic Host Configuration Protocol</td>
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<td>DLT</td>
<td>Digital Linear Tape</td>
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<td>DMA</td>
<td>Direct Memory Access</td>
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<td>DMZ</td>
<td>Demilitarized Zone</td>
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<td>DNS</td>
<td>Domain Name Service</td>
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<td>DR</td>
<td>Disaster Recovery</td>
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<td>Disaster Recovery Plan</td>
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<td>Directory Services Restore Mode</td>
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<td>Error Correcting Code</td>
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<td>Encrypting File System</td>
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<td>Electrostatic Discharge</td>
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<td>File Allocation Table</td>
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<td>FC</td>
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<td>FCoE</td>
<td>Fibre Channel over Ethernet</td>
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<tr>
<td>FQDN</td>
<td>Fully Qualified Domain Name</td>
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<tr>
<td>FRU</td>
<td>Field Replaceable Unit</td>
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<tr>
<td>FTP</td>
<td>File Transfer Protocol</td>
</tr>
<tr>
<td>FTPS</td>
<td>File Transfer Protocol over SSL</td>
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<tr>
<td>GFS</td>
<td>Grandfather Father Son</td>
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<tr>
<td>GPO</td>
<td>Group Policy Object</td>
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<tr>
<td>GPU</td>
<td>Graphics Processing Unit</td>
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<tr>
<td>GRE</td>
<td>Generic Routing Encapsulation</td>
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<tr>
<td>GUI</td>
<td>Graphical User Interface</td>
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<td>HBA</td>
<td>Host Bus Adapter</td>
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<td>Hardware Compatibility List</td>
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<td>HDD</td>
<td>Hard Disk Drive</td>
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<tr>
<td>HID</td>
<td>Human Interface Device</td>
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<tr>
<td>HIDS</td>
<td>Host Intrusion Detection System</td>
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<tr>
<td>HIP</td>
<td>Host Intrusion Prevention System</td>
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<tr>
<td>HTTPS</td>
<td>Hyper Text Transport Protocol</td>
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<tr>
<td>HTTP</td>
<td>Hyper Text Transport Protocol Secure</td>
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<tr>
<td>HVAC</td>
<td>Heating, Ventilation and Air Conditioning</td>
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<td>ICMP</td>
<td>Internet Control Message Protocol</td>
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<tr>
<td>iDRAC</td>
<td>integrated Dell Remote Access Control</td>
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<tr>
<td>IIS</td>
<td>Internet Information Services</td>
</tr>
<tr>
<td>ILO</td>
<td>Integrated Lights Out</td>
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CompTIA Server+ Certification Exam Objectives Version 3.0 (Exam Number: SK0-004)
<table>
<thead>
<tr>
<th>ACRONYM</th>
<th>SPELLED OUT</th>
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<td>Internet Mail Access Protocol 4</td>
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<td>IOPS</td>
<td>Input/output Operations Per Second</td>
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<td>Internet Packet Exchange</td>
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<td>JBOD</td>
<td>Just a Bunch Of Disks</td>
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<td>KVM</td>
<td>Keyboard-Video-Mouse</td>
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<td>LACP</td>
<td>Link Aggregation Control Protocol</td>
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<td>Local Area Network</td>
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<td>Local Connector</td>
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<td>Lightweight Directory Access Protocol</td>
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<td>Light Emitting Diode</td>
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<td>LKGC</td>
<td>Last Known Good Configuration</td>
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<td>Lights Out Management</td>
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<td>Linear Tape-Open</td>
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<td>LUN</td>
<td>Logical Unit Number</td>
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<tr>
<td>M.2</td>
<td>Formerly known as Next Generation Form Factor (NGFF)</td>
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<td>MDF</td>
<td>Master Data File</td>
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<td>MFA</td>
<td>Multifactor Authentication</td>
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<td>MIB</td>
<td>Management Information Base</td>
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<td>MMC</td>
<td>Microsoft Management Console</td>
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<td>MTBF</td>
<td>Mean Time Between Failure</td>
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<td>MTTR</td>
<td>Mean Time To Recover</td>
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<td>Network Access Control</td>
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<td>Network Attached Storage</td>
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<td>NAT</td>
<td>Network Address Translation</td>
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<td>National Electronic Manufacturers Association</td>
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<td>Network Basic Input Output System</td>
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<td>Network File System</td>
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<td>Network Load Balancing</td>
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<td>New Technology File System</td>
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<td>Non-volatile Memory Express</td>
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<td>NX</td>
<td>No Execute</td>
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<td>Open Database Connectivity</td>
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<td>OEM</td>
<td>Original Equipment Manufacturer</td>
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<td>OS</td>
<td>Operating System</td>
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<td>OSPF</td>
<td>Open Shortest Path First</td>
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<td>Optical Time Domain Reflectometer</td>
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<td>One-Time Password</td>
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<td>PAT</td>
<td>Port Address Translation</td>
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<td>Private Branch Exchange</td>
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<td>Peripheral Component Interconnect</td>
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<td>Peripheral Component Interconnect express</td>
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<td>Power Distribution Unit</td>
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<td>Personally Identifiable Information</td>
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<td>PKI</td>
<td>Public Key Infrastructure</td>
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<td>POP3</td>
<td>Post Office Protocol (Version 3)</td>
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<td>Power On Self-Test</td>
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<td>Plain Old Telephone System</td>
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<td>PPTP</td>
<td>Point-to-Point Tunneling Protocol</td>
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<td>PSU</td>
<td>Power Supply Unit</td>
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<td>PXE</td>
<td>Preboot Execution Environment</td>
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<td>RADIUS</td>
<td>Remote Authentication Dial-in User Service</td>
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<tr>
<td>RAID</td>
<td>Redundant Array of Inexpensive/Integrated Disks/Drives</td>
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<td>RAM</td>
<td>Random-Access Memory</td>
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<td>RAS</td>
<td>Remote Access Server</td>
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<td>RDP</td>
<td>Remote Desktop Protocol</td>
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<td>RFID</td>
<td>Radio Frequency Indemnification</td>
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<td>RIS</td>
<td>Remote Installation Service</td>
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<td>RISC</td>
<td>Reduced Instruction Set Computer</td>
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<td>RJ-45</td>
<td>Registered Jack 45</td>
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<td>RPM</td>
<td>Rotations Per Minute</td>
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<td>RPO</td>
<td>Recovery Point Objective</td>
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<td>Storage Area Network</td>
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<td>Serial Attached SCSI</td>
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<td>SATA</td>
<td>Serial ATA</td>
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<td>SC</td>
<td>Standard Connector</td>
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<td>Secure Copy Protocol</td>
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<td>SCSI</td>
<td>Small Computer System Interface</td>
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<td>SDRAM</td>
<td>Synchronous Dynamic Random-Access Memory</td>
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<td>SFP</td>
<td>Small Form-factor Pluggable</td>
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<td>SFTP</td>
<td>Secure File Transfer Protocol</td>
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<td>SLA</td>
<td>Service Level Agreement</td>
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<td>Symmetric Multiprocessing</td>
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<td>Simple Mail Transport Protocol</td>
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<td>SNMP</td>
<td>Simple Network Management Protocol</td>
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<tr>
<td>SQL</td>
<td>Structured Query Language</td>
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<td>Solid State Drive</td>
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<td>Secure Shell</td>
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<td>Secure Sockets Layer</td>
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<td>ACRONYM</td>
<td>SPELLED OUT</td>
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<tr>
<td>ST</td>
<td>Straight Tip</td>
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<td>TACACS</td>
<td>Terminal Access Controller Access Control System</td>
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<td>TCP/IP</td>
<td>Transmission Control Protocol/Internet Protocol</td>
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<td>TCP</td>
<td>Transmission Control Protocol</td>
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<td>TDR</td>
<td>Time Domain Reflectometer</td>
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<td>TFTP</td>
<td>Trivial File Transfer Protocol</td>
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<td>Transport Layer Security</td>
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<td>User Account Control</td>
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<td>UDP</td>
<td>User Datagram Protocol</td>
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<td>Unified Extensible Firmware Interface</td>
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<td>Unix File System</td>
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<tr>
<td>UID</td>
<td>Unit Identification</td>
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<td>Uninterruptible Power Supply</td>
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<tr>
<td>URL</td>
<td>Universal/Uniform Resource Locator</td>
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<td>USB</td>
<td>Universal Serial Bus</td>
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<td>Virtual Local Area Network</td>
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<td>Virtual Machine</td>
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<td>Voice over IP</td>
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<td>Virtual Private Network</td>
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<td>VRM</td>
<td>Voltage Regulator Module</td>
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<td>VSS</td>
<td>Volume Shadow Service</td>
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<td>Virtualization Technology</td>
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<td>WBEM</td>
<td>Web-based Enterprise Management</td>
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<td>Windows Deployment Services</td>
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<td>Windows Internet Naming Service</td>
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<td>Windows Management Instrumentation</td>
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<td>Wake-on-LAN</td>
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<td>WORM</td>
<td>Write-Once, Read-Many</td>
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<td>Windows Software Update Services</td>
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<td>WWN</td>
<td>World Wide Name</td>
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<td>XD</td>
<td>Execute Disable</td>
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<td>XFS</td>
<td>Extended File System</td>
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<tr>
<td>ZFS</td>
<td>Zettabyte File System</td>
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</table>
Server+ Proposed Hardware and Software List

CompTIA has included this sample list of hardware and software to assist candidates as they prepare for the Server+ exam. The bulleted lists below each topic are sample lists and not exhaustive.

**EQUIPMENT**
- Server
- Multiple NICs
- Remote management interface
- RAID controller
- SAS or SATA drives
- Industry standard rack enclosure
- Laptop or desktop
- Switch
- Ethernet cables
- Fiber cables
- Smart UPS
- PDU
- LCD screens
- KVM
- Serial cables
- Thermostat
- Cooling devices

**TOOLS**
- Digital multimeter
- Screwdriver
- Wrench
- Hammer
- Flash light
- Vacuum
- Canned air
- Cable testers

**SOFTWARE**
- Virtualization software
- Various server operating systems (Windows/Linux)
- Host-based security suite
- Vulnerability assessment software
- PuTTY
- Packet analyzer
- NMAP

**SPARE PARTS/HARDWARE**
- Hard drive
- RAM
- Power supplies
- Cables
- Power cords
- Cable/zip wraps